Return policy

Oh yeah – proof of purchase is required for all returns. A receipt, packing slip or anything referencing your order number will work and no return merchandise authorization is necessary. If you’re returning a pair of shoes or boots, **we need the box back, too.** Also, please don’t threat the shoe box as the shipping box; wrap it in brown paper or put it in another box before you stick the return label on. If you fail to follow these directions, we will not be able to accept the return and won’t issue a refund. Sorry for being so mean about it.

If you’re unsure about the clothing size or a gear feature, we’re available to answer all your questions and offer advice. We love to try out tents and test drive sleeping bags for our customers. My mean boss thinks I’m just napping on the job, but I’m totes analyzing baffling and down loft. (And napping)